Northern Wayne County Public Service District

Your wastewater collection and transportation system.

# Office Hours

8:00am – 4:00pm

Monday – Friday

(CLOSED 12:00-12:30PM)

# Contact

Phone (304) 523-1070

Fax (304) 523-1072

# Office Address

4393 5th Street Rd

Huntington, WV 25701

# Mailing Address

PO Box 775

Lavalette, WV 25535

All customers are required to pay a security deposit, upon opening an account, in order to obtain sewer service. Customers signing up for city water will be required to pay $122.00 and customers signing up on well water will be required to pay $183.00. All security deposit payments must be paid by check, cash, or money order.

Your sewer bill is based on your water readings so in order for us to properly bill you we have to wait for your water office to send us your water usage. Our rate is higher than the water offices so your bill will be slightly higher with us compared to your water bill. You can always check the service period and gallons located on our bill to see if they match accordingly to your water bill. If there are any questions regarding the bill please call the office. Bills are generated at the end of the month and mailed out by the 1st. The bill due date is the 20th of each month and a 10% penalty will be placed after the 21st.

Minimum Sewer Bill - $60.78 – this is for 0 to 3000 gallons of water usage. The rate is $20.26 per 1000 gallons. There is a flat rate of $91.17, per month, for well customers. (Effective 6/20/23)

When you fail to pay your sewer bill for the month, you will be subject to termination of your water service. Our water offices charge us to complete these terminations and they receive the following fees paid to us when someone is shut off. Water service will not be restored until the past due sewer balance and disconnect/reconnect fees are paid.

Lavalette PSD- $15.00 Disconnect/$15.00 Reconnect

Kenova Water - $25.00 Disconnect/$25.00 Reconnect

WV American Water – $20.00 Disconnect/$20.00 Reconnect

**You can pay your bill online, via** [**www.nwcpsd.com**](http://www.nwcpsd.com)**, with a small service fee. We also accept cards in the office and over the phone with a fee as well.**

**Please report any flashing red lights!!! 304-523-1070**

 **Our guys are on call 24/7**